

Rural Transportation Program



To book your ride:

Call us Monday-Friday
8:00 am-5:00 pm
at **1-888-210-1093**

The program
does not operate after 5 pm,
weekends or holidays.



The Eastern Nebraska Office on Aging also complies with Title VI of the Civil Rights Act of 1964, which prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that “no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.” (42 U.S.C. Section 2000d).

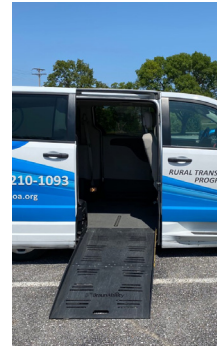
APPEAL PROCESS

If a passenger is in disagreement with any penalty resulting from the enforcement of the policies, or if an individual feels that they have been discriminated against, a Grievance Form may be completed and submitted to:

Executive Director
Eastern Nebraska Office on Aging
4780 South 131st Street
Omaha, NE 68137



This service is available to the general public, the elderly, and persons with disabilities.



Rural 
Transportation
 Program

Serving Cass, Dodge, Douglas,
Sarpy and Washington counties

**Eastern Nebraska
Office on Aging**

4780 South 131st Street • Omaha, NE 68137

enoa.org

The Eastern Nebraska Office on Aging Rural Transportation Program operates in Cass, Dodge, Washington, and Sarpy counties, and the outskirts of Douglas county.

This program may be utilized by the general public and individuals with disabilities for any transportation needs; medical; business; shopping; airport, etc. Both handicapped & non-handicapped vehicles are available.

The Rural Transportation Program is funded through a grant from the Federal Transit Administration and the Nebraska Department of Transportation. ENOA matches these grants with funds received from passenger fares and county revenue.

Individuals wishing to use the Rural Transportation Program may contact the ENOA office in their area. If this is a long distance call from your area, you may call collect. A minimum of 48 hours advance notice is required, but does not guarantee a ride; you can book a ride as much as 2 months in advance

- All rides are booked on a first come first serve basis. Our schedules change daily.
- An appeals/grievance policy is available if you feel you have been unfairly denied access to this program.
- The Americans with Disabilities Act (ADA) prohibits discrimination on the basis of disability in the provision of transportation services.

Rural Transportation Program

Funding for this program mandates that we transport individuals who live in a rural community or are asking for a ride to a rural community. The census defines a rural community as those with the population of under 2,500.

If you are unsure as to whether or not your address or your destination will qualify please give us a call at **1-888-210-1093** and we will be happy to assist you.



Cost One Way

1-10 miles.....\$3	41-60 Miles.....\$8
11-20 Miles.....\$6	61 Miles+\$9
21-40 Miles.....\$7	

