

# The Ride Along

ENOA Rural Transportation Program Newsletter | January 2020

Eastern Nebraska Office on Aging | 4780 South 131<sup>st</sup> St. | Omaha, NE 68137 | enoa.org



## New Driver – Clarence Ziegler

Clarence began on November 25th, 2019, and will be a full time driver for the Douglas and Sarpy County area. **Welcome to the team, Clarence!**

## New Driver – Julie Bogseth

Julie began on December 23rd, 2019, and will be a part time driver in the Dodge County/Fremont area. **Welcome to the team, Julie!**

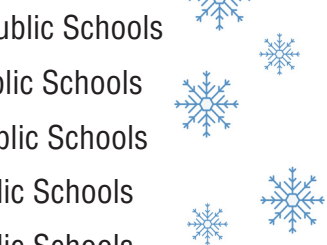
## Boundaries Update

The Nebraska Department of Roads has come up with a solution to the boundaries issue, which affected us this past summer. It will allow us to continue operating, as we have been, through at least June 30th, 2021.

## Winter Weather

With winter in full force, we would like to remind you that if extreme weather conditions make travel unsafe, services will be discontinued until conditions are more favorable. The Rural Transportation Program will follow main school district closings due to bad weather.

Those districts are:

- Washington/Blair Public Schools
  - Dodge/Fremont Public Schools
  - Douglas/Omaha Public Schools
  - Sarpy/Bellevue Public Schools
  - Cass/Elmwood Public Schools
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## Backup Transportation

Per policy, all Rural Transportation Program passengers need to have a backup transportation plan available in the event of a ride needing to be cancelled. Please refer to your passenger handbook under “POLICY: Scheduling Rides” for more information.

## Scheduling rides

Per policy, all passengers shall be ready 15 minutes prior to their scheduled pickup time. Upon arrival, the driver shall wait no more than 5 minutes for the passenger. After 5 minutes, the ride will be marked as a no show, and the driver will be allowed to continue with their schedule.

Please refer to your passenger handbook under “POLICY: NO SHOW”, and “POLICY: SCHEDULING RIDES” for more information.



## ANNUAL PUBLIC TRANSIT WEEK APRIL 5-11, 2020

This year, Nebraska Public Transit week will be celebrated during the week of April 5-11, 2020. As usual, ENOA will have some promotional items to distribute to passengers. We will include all of the details in the next issue of the quarterly newsletter, “The Ride Along”, which will be sent out at the end of March.

# 2020 Holiday Schedule

We will be closed on the following holidays during 2020:

Wednesday, January 1 ..... New Year's Day

Monday, January 20 ..... Birthday of Martin Luther King, Jr.

Monday, February 17 ..... Presidents' Day

Monday, May 25 ..... Memorial Day

Friday, July 3 ..... Independence Day Observance

Monday, September 7 ..... Labor Day

Monday, October 12 ..... Columbus Day

Wednesday, November 11 ..... Veterans' Day

Thursday, November 26 ..... Thanksgiving Day

Friday, November 27 ..... Thanksgiving Day Observance

Friday, December 25 ..... Christmas Day

## Notes:

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If you see the signs  
Take the time....

## TO STOP ELDER ABUSE

Report Abuse and  
Neglect of the Elderly  
or  
Vulnerable Adults

Call **1-800-652-1999**

Nebraska Adult  
Protective Services



\*Calls can be made anonymously